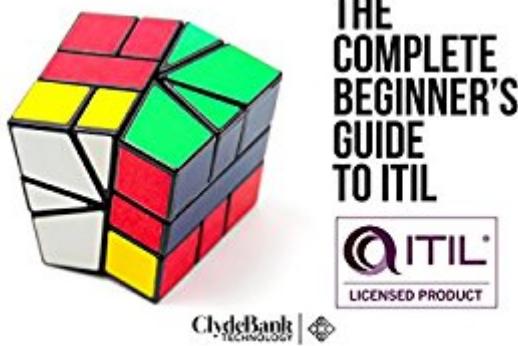# ITIL For Beginners: The Complete Beginner's Guide To ITIL

Synopsis

The Information Technology Infrastructure Library (ITILÃ Â®) is a framework with the goal of closing the gap between IT departments and the needs of a business. The application of the developed guidelines within the framework of ITILÃ Â® allows IT departments to improve their overall efficiency; from the way IT infrastructure is created and managed to how individual service interactions within the business are conducted. Through the use of Key Performance Indicators (KPIs), ITILÃ Â® measures the effectiveness of an IT organization by analyzing data related to performance, issues, process improvement, and progress. Given its framework structure, one of the key strengths of ITILÃ Â® is its ability to be adapted and modified to fit the unique structure and needs of an organization. By not prescribing a specific set of rules, the dynamic nature of ITILÃ Â® affords the ability to be scalable and flexible within an organization.

Book Information

Audible Audio Edition

Listening Length: 2 hoursÂ andÂ 15 minutes

Program Type: Audiobook

Version: Unabridged

Publisher: ClydeBank Media LLC

Audible.com Release Date: September 24, 2015

Whispersync for Voice: Ready

Language: English

ASIN: B015S1B3YW

Best Sellers Rank: #80 inÂ Books > Audible Audiobooks > Nonfiction > Computers #114 inÂ Books > Business & Money > Management & Leadership > Information Management #1229 inÂ Books > Audible Audiobooks > Business & Investing

Customer Reviews

ITIL For Beginners is exactly that, a book that will take you from no background knowledge to a basic understanding of the subject. ITIL is an acronym for Information Technology Infrastructure Library. The goal being to more directly link the IT of a company to the needs of the people in the company and the customers of that company. ITIL focuses on service, the current five volumes are ITIL Service Strategy, ITIL Service Design, ITIL Service Transition, ITIL Service Operation and ITIL Continual Service Improvement.I myself work in IT, for those that already do, this gives some background of how things should work but you won't pick up anything earth shattering here. If you

pick this up with the intent of breezing through it and getting certified, well good luck to you, I'd say that your chances of that are slim without any other experience or study/reference sources. Not impossible, just a stretch.Be aware that this is no light read, you had better be invested in the subject matter or you won't make it past the first onslaught of acronyms (and there's a small army of those to commit to memory). It is very comprehensive in covering all the topics (training, testing, monitoring, reporting, risk management, etc) , some more indepth than others, but enough on all fronts to give you a clear understanding. If you come into this book with some basic IT knowledge and experience then you shouldn't have any trouble with this book and it would provide an excellent resource for certification review. If you come in with no experience and hope to just cram the information from this book into you head and take the exam, think again. It would be a very tough slog.I have received this product at a discounted rate in exchange for my fair and honest review.

ITIL for Beginners: The Complete Beginner's Guide to ITIL HTML Beginner's Crash Course: HTML for Beginner's Guide to Learning HTML, HTML & CSS, & Web Design (HTML5, HTML5 and CSS3, HTML Programming, HTML CSS, HTML for Beginners, HTML Programming) Rag Quilting for Beginners: How-to quilting book with 11 easy rag quilting patterns for beginners, #2 in the Quilting for Beginners series (Volume 2) Windows 10 For Beginners: Simple Step-by-Step Manual On How To Customize Windows 10 For Your Needs.: (Windows 10 For Beginners - Pictured Guide) ... 10 books, Ultimate user guide to Windows 10) Cosplay - The Beginner's Masterclass: A Guide To Cosplay Culture & Costume Making: Finding Materials, Planning, Ideas, How To Make Clothing, Props & Enjoy ... (Beginner's Masterclasses Book 3) Stock Trading: The Definitive Beginner's Guide - Make Money Trading The Stock Market Like A Pro (Stock Trading, Stock Trading For Beginners, Stock Trading Strategies, Investing Basics) JAVA: JAVA in 8 Hours, For Beginners, Learn Java Fast! A Smart Way to Learn Java, Plain & Simple, Learn JAVA Programming Language in Easy Steps, A Beginner's Guide, Start Coding Today! Lean Six Sigma For Beginners, A Quick-Start Beginner's Guide To Lean Six Sigma ! - Lean Six Sigma For Beginners: A Quickstart Beginner's Guide To Lean Six Sigma WOODWORKING for Beginners: The Ultimate Woodworking Guide and Projects for Beginners! Dropshipping: Dropshipping guide for beginners on how to avoid common dropshipping mistakes and disasters (Dropshipping Basics for Beginners Book 1) Etsy: Etsy Business: 50 Beginner Success Tips to Make Money Online with Etsy: Launching, SEO, Marketing, Selling, Pricing, and More! (Etsy SEO, Ebay, Making ... Etsy businesses, Etsy Beginner Ideas) The Big Orange Book of Beginner Books (Beginner Books(R)) The Day My Mommy Slept In! (Children's EBook) Funny Rhyming Picture Book for Beginner Readers/Bedtime Story (Ages 2-8) (Laughing

Mommy Series (Beginner Readers Picture Books)) Photography: Photography For Beginners - From Beginner To Expert Photographer In Less Than a Day! Blogging: Blogging Blackbook: Everything You Need To Know About Blogging From Beginner To Expert (Blogging For Beginners, Blogging Empire) Easy Coloring Book For Adults: An Adult Coloring Book of 40 Basic, Simple and Bold Mandalas for Beginners (Beginners Coloring Books of Adults) (Volume 1) Sewing (5th Edition): Sewing For Beginners - Quick & Easy Way To Learn How To Sew With 50 Patterns for Beginners! Cisco CCNA Networking for Beginners: The Ultimate Beginners Crash Course to Learn Cisco Quickly and Easily Essential Oils Box Set 5: Soap Making for Beginners & Homemade Body Scrubs & Masks for Beginners: Natural Remedies